



THE SUSTAINABILITY REPORT 2017



WE AIM TO BE RESPONSIBLE



Over the past year EXO Travel has made several exciting commitments toward sustainability. Our first main achievement has been the recertification by Travelife for Excellence in Sustainability.

Since achieving certification in 2014, EXO Foundation has based its sustainability agenda on Travelife requirements, which are officially accredited by the Global Sustainable Tourism Council (GSTC). Meeting the highest standards in the industry, this certification is a great recognition of our sustainability efforts.

In 2017, we were audited for the second time in both Vietnam and Cambodia. We not only maintained our Travelife certified status, but had notable improvements in all areas of our commitments. This year our offices in Laos, Thailand, Indonesia and Myanmar will go through the same auditing process to achieve the same goals.

We take great strides to develop solutions that generate positive impacts on destinations and people, such as our initiative to reduce plastic waste by providing refillable bottles and extending our carbon offset program. Our team of dedicated Sustainability Coordinators are committed to enforcing our Responsible Travel Policy which is defined by seven main pillars:

- WE COMMIT TO OUR PEOPLE**
- WE CARE ABOUT THE ENVIRONMENT**
- WE CARE ABOUT OUR CUSTOMERS**
- WE INVOLVE OUR SUPPLY CHAIN**
- WE RESPECT HUMAN RIGHTS**
- WE FIGHT AGAINST CORRUPTION**
- WE SUPPORT COMMUNITY DEVELOPMENT & INVOLVEMENT**

They work hard to deliver proper training and awareness campaigns, create responsible products and to assess our suppliers for sustainability. They also further our efforts by collaborating with other tourism operators and pushing our sustainability agenda throughout the industry.

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HOW SUSTAINABILITY WORKS AT EXO



SUSTAINABILITY GUIDELINES

Following the Travelife certification scheme, we have developed a set of guidelines, policies and tools that are carefully implemented to maximise positive impact in each of our destinations:

- **EXO Responsible Travel Policy**
- **EXO Children Protection Policy**
- **Wildlife Code of Conduct**
- **Ethical Code & Addendum**
- **Tips for Responsible Travellers**

COORDINATORS

In six EXO destinations (Cambodia, Indonesia, Laos, Myanmar, Thailand and Vietnam), we have dedicated Sustainability Coordinators who ensure that our Responsible Travel Policy is understood and well-implemented. They also act as focal points for EXO Foundation.



GIVING BACK

We support sustainable human, social and economic development of local communities in Asia through financial funding and support.

PROMOTING RESPONSIBLE TOURISM

We foster initiatives that enable widespread responsible tourism and advise travel companies on how to become agents of positive change.

IDENTIFYING LOCAL PROJECTS

One of the main purposes of EXO Foundation is to identify meaningful and relevant projects to support in Asia while addressing the challenges to sustainable development.

WE CARE ABOUT OUR ENVIRONMENT



EXO Travel is committed to minimising the negative environmental impacts of office operations and activities including: energy and paper consumption, waste generation and carbon emissions.



ZERO PAPER 1,642 SHEETS/PERSON/YEAR

is the average consumption in all our destinations. Lowest: 1,164 in Laos - Highest: 2,572 in Thailand.

We reduce, reuse and recycle our paper and seek alternatives that allow us to reduce our consumption; especially through the development of software and new technologies in our daily work.

30.83% decrease since 2014



CARBON OFFSET 110.95 TONS OF CARBON EMISSIONS

offset through Nexus for Development in 2017 for EXO employees' air travel. We support carbon compensation projects based in Asia that provide clean water filtration and improved cookstoves to locals.

356 tonnes of carbon offset since 2015*
(*data for 2015 & 2016)

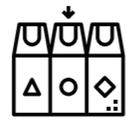


LOW ENERGY 1,006 KWH/PERSON/YEAR

is the average consumption in all our destinations.

We implement various strategies to reduce our consumption, especially with regard to air conditioning with minimum and maximum air temperature controls, automatic switch-off policy, windows sunscreen filters and more.

7% decrease since 2014



GO RECYCLING 19.7 KG/PERSON/YEAR

is the average consumption in all our destinations.

We have sorting facilities in our offices and we encourage our employees to refuse, reuse, recycle. While we face a huge issue regarding the 'take away' habit with plastic bags in Asia, we are committed in reducing non-recyclable waste such as plastic bags, styrofoam, etc.

1.6 tonnes of recycled waste since 2015

WE COMMIT TO OUR PEOPLE



ENGAGEMENT

98 Sustainability team members engage in regular meetings and help to push our agenda.

270 employees are involved in our sustainability month activities. Employees create sustainability videos tackling topics such as happiness at work, paper usage, waste management, lunch box challenges as well as beach and city cleanup activities!



HAPPINESS AT WORK

13% Turnover rate of our staff

One survey on 'Satisfaction at Work' designed for all destinations. Team building workshops in the company. Sustainable-themed parties, celebrations, annual rewards, etc.



AWARENESS

96 newcomers trained on Sustainability.

Regularly released sustainability newsletters and reports.

Eco-friendly workshops, quizzes, games and conferences organised throughout the year on:

- Wildlife and biodiversity
- Child protection
- Environmental protection (waste management, water crisis, etc.)



CARBON OFFSET OFFSETTING CARBON FOR CLIENTS

For every regional and domestic flight in all our destinations starting in 2018.

This will result in a massive **ten-fold improvement** from the already substantial 100 tonnes we have offset for our employees' flights since 2015.

Offsetting funds are invested in **NEXUS for Development** to support projects based in Asia that provide access to clean water and renewable energy, improve local livelihoods and reduce both deforestation and carbon emissions.



HEALTH & SAFETY STANDARDS

CLIENTS' SAFETY

is one of EXO's main responsibilities. It is one of the most important aspects of the relationship with our partner hotels.

HEALTH & SAFETY QUESTIONNAIRE

has been developed by EXO to assess its suppliers. EXO is now working hand-in-hand with them to reduce risks and improve their knowledge of sustainability, health and safety.



WE CARE ABOUT OUR CUSTOMERS

THE REFILLABLE BOTTLE

is an initiative that led to drastically reduce the consumption of plastic bottles used in the tourism industry by providing a refillable bottle to each traveller instead of single-use plastic ones.



29 travel agents participating in this initiative*

We provide refillable water bottles to their guests and ensure they are able to refill them with water throughout their travels.

192 excursion providers, transport companies and hotels involved.

250 tour guides leading the way!



Bottle bags designed exclusively by EXO to create water refilling stations inside vehicles.



2,396 refillable bottles given to travellers and tour guides.



44,755 single-use plastic bottles saved.

(*Some may appear twice as they are working with us in multiple destinations)

WE INVOLVE OUR SUPPLY CHAIN

EXO Travel is very cautious when vetting suppliers and activities for our customers. We strictly follow our Ethical Code and implement a Sustainability Suppliers Assessment Process based on the criteria below. We also require them to sign our Sustainability Addendum and encourage them to share their best practices with us.

FOCUS - VIETNAM:

Energy efficiency & reduction workshops organised for our partner hotels along with Artelia, an auditing company specialised in energy reduction and efficiency. Hotels benefit from free advice from Artelia and learn about what can be done in their properties to reduce waste energy consumption.



KNOWLEDGE

435 tour guides trained on Responsible Tourism and Tips for Travellers.

11,667 Tips for Responsible Travellers distributed by our tour guides (approximately 10% of our travellers).



COMMITMENT

663 Sustainability Addendums signed by our suppliers.

Our addendum includes:

- anti-bribery/corruption
- child protection
- sex tourism
- environmental and cultural protection
- local communities involvement



HOTEL ASSESSMENT

210 hotels assessed on sustainability criteria

77 hotels identified as responsible according to EXO Standards: Eco-Friendly and Socially Aware

WE SUPPORT COMMUNITY INVOLVEMENT & DEVELOPMENT



OTHER SUPPORTED PROJECTS

www.exofoundation.org
Facebook: EXOFoundation



RESPONSIBLE TOURISM IN OUR BUSINESS AND OPERATIONS

On average, **63% of our gifts** in all of EXO's destinations, are purchased from social organisations. We try to source for locally-made handicrafts and to support family-owned businesses.

We are working with a vast network of non-profit organisations, to create new responsible experiences for travellers that also support local communities.

Whenever possible, we include meals at vocational training restaurants to support their programs and facilities.



MAKE DESTINATIONS BETTER PLACES TO LIVE IN AND TO VISIT

In 2017, EXO Travel offices have contributed a total of **\$140,049 to EXO Foundation**.

Additionally, EXO Group has paid for all of EXO Foundation's expenses (salary, travels, insurance, communication, etc).

This year, **35 different projects** have been supported through our EXO Foundation, accounting for **\$112,000**. In addition, with the support of our external donors, we were able to create a bigger impact in certain projects. In each Travelife-certified country, we have a fulltime Sustainability Coordinator who takes care of our selected projects.



SELECTION OF RESPONSIBLE PRODUCTS

VIETNAM



HANDICRAFT EMPOWERING PEOPLE

Enjoy a half day in Ho Chi Minh City while partaking in great family-friendly activities with hands-on paper folding while learning about the disabled living their life at Thien Tam Huong Vocational Training Center.



HUE, YES WE CARE!

Spend a day at a vocational training centre located in the peaceful countryside surrounding Hue. Learn about traditional lacquer painting in a workshop and then learn about biodynamic gardening. Share a delicious vegetarian lunch and take some time to relax in the peaceful garden.



DANANG WILDLIFE EXPERIENCE

Guests explore the wildlife of Son Tra Peninsula under the guidance of a wildlife conservation experts from Green Viet - an NGO working in nature conservation. Walking on the less travelled back roads to embrace the natural beauty of local flora and fauna. Reach the top of the mountain and soak in the incredible landscape around you.



GOING GREEN IN HOI AN

Guests discover Triem Tay Village, a preserved and peaceful village just a stone's throw away from Hoi An on Cam Kim Island. Home to nearly 150 families whose livelihoods still revolve around heritage activities such as farming and weaving, this village presents the perfect opportunity to explore Vietnam's traditional side and observe community-based tourism endeavours.



SELECTION OF RESPONSIBLE PRODUCTS

THAILAND



COMMUNITY CONNECTION AT KOH YAO NOI

Give something back to the people of Thailand. Take a boat to Koh Yao Noi island and spend a day in the local community. Learn about traditional ways of life, chat with locals over lunch and support various family-run businesses while enjoying a peaceful day in the tropics.



ELEPHANTS AS NATURE INTENDED

Be inspired by the activities of Elephant Nature Park. Spend a day learning about the Park's mission and interacting with the elephants and their caretakers. Rescued from abusive owners, the incredible elephants roam freely through the Park, providing a unique opportunity to see them in their natural habitat.



COMMUNITY FOREST SOFT TREKKING

Discover a less-touristy, more authentic side of Chiang Rai. Spend a day trekking Doi Tung Mountain, exploring lush forest, encountering Akha culture and picnicking beside a beautiful waterfall. Cap off the adventure with a visit to a remarkable craft workshop for a look at Thailand's traditional cottage industries.



PHUKET OLD TOWN E BIKE TOUR

Uncover the rich cultural heritage of Phuket by electric bike. Cruise through the island's historic quarters, admiring unique architecture and stopping to browse colourful fresh markets. Step back in time with a visit to an antique museum and soak up the atmosphere of charming local neighbourhoods.



SELECTION OF RESPONSIBLE PRODUCTS

CAMBODIA



PHNOM PENH ART & ARCHITECTURE TOUR

Take a tour around the famous 1960's contemporary architecture before having lunch at the Kingdom's most stylish venue. Spend the afternoon searching for hidden street art and experience the capital's contemporary art scene.



FREE THE BEARS AT PHNOM TAMAO

A perfect day for animal lovers! Get up-close looks at Cambodia's exotic wildlife at the Phnom Tamao Wildlife Rescue Center. See Asiatic and black bears as well as gibbons and elephants rescued from poachers. Meet with the passionate staff and learn about their efforts to end wildlife trafficking in Cambodia.



SOKSABIKE TOUR

See Battambang through the eyes of a local with a guided bicycle tour of the town and its surroundings. Capture the essence of daily life while riding past cottage industries, busy markets and vibrant fields. Stop often to meet with locals and soak in the beauty of the countryside.



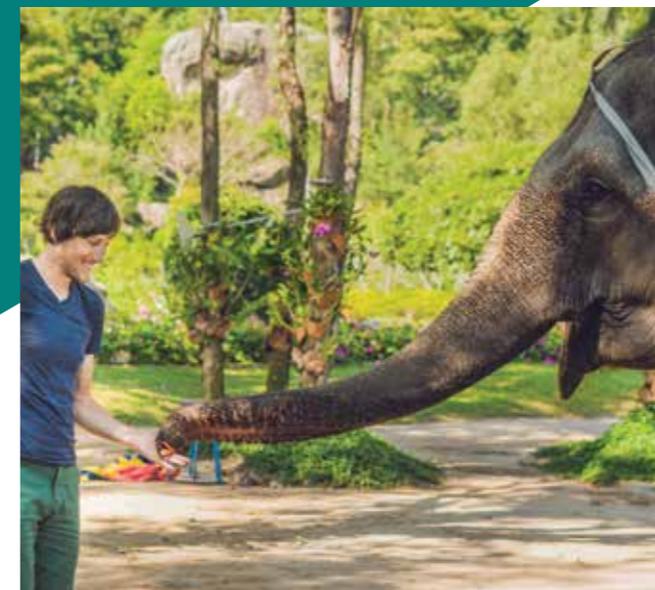
SIEM REAP BIRD WATCHING

Grab a pair of binoculars and spend a day tracking down Cambodia's diverse bird life. Along with a local bird-watching guide, venture to a protected wetland deep in the countryside. Scan the skies for Sarus Cranes and spot other endemic birds, including 18 threatened species.



SELECTION OF RESPONSIBLE PRODUCTS

LAOS



ETHNIC HANDICRAFT AND CULTURAL DIVERSITY

Begin the experience with a visit to the Traditional Arts and Ethnology Centre of Laos, guided by one of the centre's founding members. Enjoy an insightful presentation followed by a Q&A and exclusive exhibition of ethnic village artefacts. Wrap up the experience with an interactive lesson on Lao weaving at Ock Pop Tok.



THE LIVING LAND

Experience the life of the Lao people with an immersive visit to an organic farm. Connect with the land and the people while working in the rice paddies and vegetable gardens. Learn about traditional farming techniques and the efforts being made to promote organic farming throughout Laos.



WALKING WITH GIANTS

Head into the countryside and begin an interactive elephant experience of feeding, bathing and trekking alongside the amazing animals. Wrap up the experience with an interactive lesson from a mahout on how to communicate with elephants.



BUCKET OF BOOKS

Make a meaningful impact on the people of Laos with this charitable day tour. Venture to a rural village and donate books and much-needed hygiene supplies, spreading invaluable gifts of education and health to disadvantaged people.



SELECTION OF RESPONSIBLE PRODUCTS

MYANMAR



MANDALAY TO BAGAN WITH A VIEW

Travel overland from Mandalay to Bagan on an educational journey. Visit Star Tortoise Conservation Centre to learn about the unique conservation efforts there. Enjoy a traditional Burmese lunch in a small village near the Irrawaddy River and take a village tour to explore local life before visiting a former colonial port town.



COLONIAL KALAW TO INLE LAKE BY TRAIN

The local guide for the walking tour is from the town of Kalaw itself. Most travellers journey between Kalaw and Inle Lake by private car but this experience by local train reduces the environmental impact and creates opportunities to interact with local people.



YANGON CROSS-RIVER CYCLING ADVENTURE

Discover the unseen Yangon, across the river, by the only means possible - a bicycle. Many travellers visit well-known Dhala, but this tour explores the unbeaten paths of Kanaungto River Island.



BACK TO NATURE ON BOULDER ISLAND

Travel by slowboat to a forested island getaway where fantastic coral reefs and sustainably constructed lodges await. Learn about the resort's conservation efforts from the on-site marine biologist.



SELECTION OF RESPONSIBLE PRODUCTS

INDONESIA



PEMUTERAN AND THE NORTH COAST



HANDICRAFTS OF UBUD



BALI ECO DISCOVERY



BALI HERBAL WALK

Escape from the beaten track with an insightful day tour on Bali's less touristy, more authentic north coast. Visit traditional pearl and salt farms, explore a unique Buddhist monastery and plunge underwater to see an incredible marine conservation project before wrapping up the day with a soak in sacred springs.

Discover the rich traditions of Balinese culture while learning about and sampling the handicrafts of Ubud. Visit a silversmith studio and learn about Indonesian threads and Ikat, then visit the art gallery and shop of a non-profit organisation to learn more about Bali's unique art culture and traditions.

Spend a day experiencing the remarkable wave of sustainable tourism that has swept through Bali. See incredible eco-friendly architecture, dine on delicious organic cuisine and witness students partaking in nature-based learning during this inspirational and informative Bali ecotourism day tour.

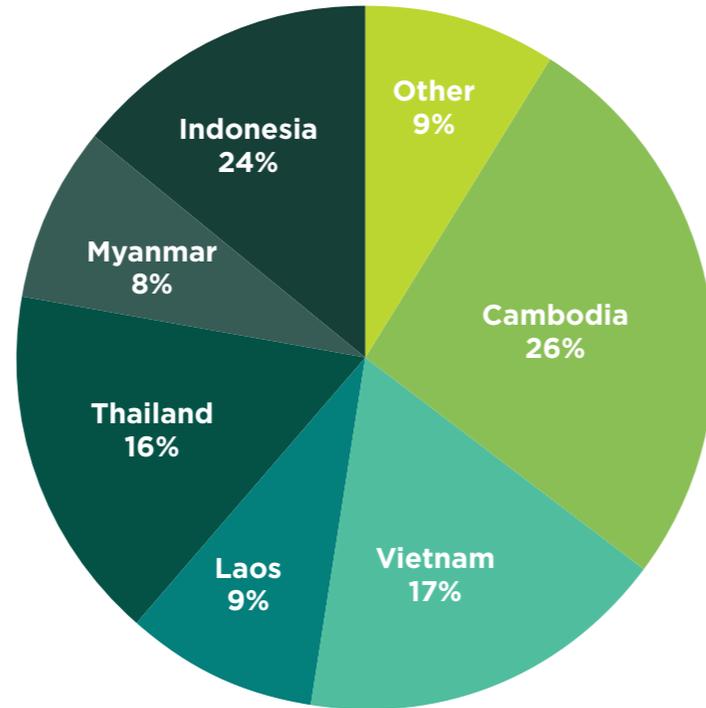
Join an expert herbalist for a nature walk through Ubud's lush surroundings. See, feel, taste and smell exotic herbs and learn about their medicinal qualities and traditional uses. After the morning's herbal walk, enjoy a delicious healthy lunch at a local restaurant.

MISSION & VISION

Put simply, EXO Foundation's vision is to promote travelling for good and **to make our destinations better places to visit and to live in for travellers and locals alike.**

We aim to be a driving force in actively fostering sustainable development and improving positive societal and environmental changes through the promotion of responsible tourism.

Our ambition is to make good practices mainstream within the travel industry in Asia, and to maximise the potential of tourism to become an asset for poverty alleviation and sustainable development while minimising the negative social, cultural and environmental impacts that tourism may have.

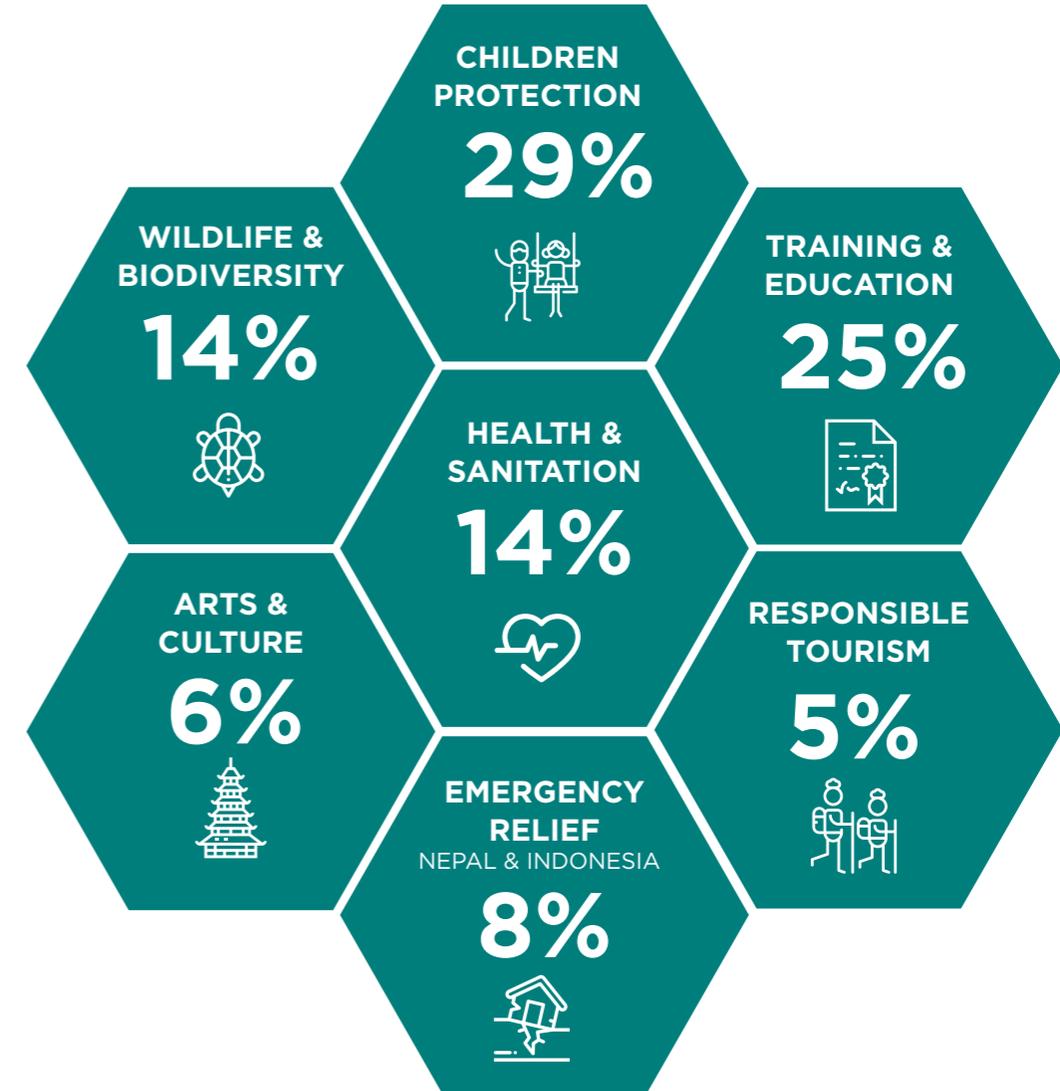


AREAS OF INTERVENTION

Our main source of funding remains donations from EXO Travel. Each EXO country office donates \$1 per traveller from their profits to EXO Foundation.

CAUSES SUPPORTED

BY PERCENTAGE OF FINANCIAL DONATIONS





CHILD PROTECTION

EXO Foundation's main focus has always been child protection - a topic that we are deeply committed to. The poorest communities often face the highest risks of tourism affecting child development in cases such as sexual exploitation, dropping out of school, trafficking and more. In 2017, we funded **\$31,500** towards this cause. The following are causes we support:

APLE - CAMBODIA // Fights against sexual exploitation and trafficking. A team of investigators work hand-in-hand with the authorities to arrest and convict paedophiles.

SHANTY TOWN - CAMBODIA // Alleviates poverty in the slums of Phnom Penh. This organisation addresses the basic needs of most disadvantaged women, children & families (eg: support to access food, hygiene, school, etc).

BUCKHUNGER - CAMBODIA // Fights against hunger by providing one meal, cooked with fresh ingredients, per day to children and the elderly in need-a simple yet rewarding mission.

Donations are in partnership with Herrod Foundation.

ICS - CAMBODIA - CAMBODIA // Teaches parenting skills to the most disadvantaged families in order to prevent violence against children and to promote age-appropriate parenting.

CHILDREN OF MADAIFU - CHINA // Orphanage Without Walls supports families to keep children within local communities and out of institutionalised orphanages.



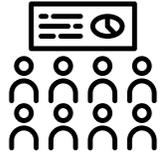
GLOBAL PARTNERSHIP WITH FRIENDS INTERNATIONAL & CHILDSAFE NETWORK

Although often requested by travellers with good intentions, school visits, volunteering in children centres, or teaching English for a few hours, are denounced by child protection organisations as detrimental to the emotional and educational development of children. EXO Foundation, together with Friends International, strives to raise awareness on this topic to tourism operators, travellers and local organisations who are unaware of the negative impact caused by these repetitive and short term visits.



has dedicated energy and resources to fight against child exploitation in all its forms. With its partnership between EXO Foundation, EXO Travel and ChildSafe Network, the following programs were developed:

- Distribution of 'Tips For Travellers to Protect Children'
- Training for tour guides on the Seven Tips of ChildSafe
- Sensitising clients to ChildSafe tips
- Raising awareness at hotels, tour companies and travel agencies on child protection.



EDUCATION & TRAINING

EXO Foundation believes in equal opportunities for all, including disadvantaged, at risk and minority groups such as young adults, women, the physically challenged and the less fortunate. One way we practise what we preach is to invest our funds towards education, especially in the field of hospitality and tourism. Through learning new skills, language and more, locals will have better opportunities and thus, improved standards of living. In 2017, we invested **\$26,800** in the following education and training: projects.

HCTC MAE SOT - THAILAND // Provides training to the young & motivated ethnic Karen hill tribe people to help them secure future hospitality jobs, especially in luxury properties.

BAKERY & PASTRY HOUSE - MYANMAR // Trains disadvantaged Burmese girls and boys for 16 to 20 months in pastry and bakery skills.

STREET VENDORS TRAINING - VIETNAM // Helps street vendors to structure their businesses and generate better income for their families.

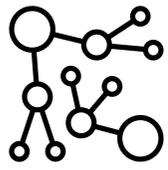
LONE BUFFALO - LAOS // Teaches English and other social activities in underdeveloped rural areas.

HY VONG SCHOOL - VIETNAM // Organises classes for hearing-impaired children in Ho Chi Minh City.

GLOBAL PARTNERSHIP WITH IECD - Seeds of Hope

EXO Foundation partners with the European Institute of Cooperation and Development (IECD) in Vietnam, Myanmar and Thailand in order to support programs - related to vocational training and local tourism entrepreneurship. The organisation has initiated a regional platform (ASSET- H&C), which brings together almost a dozen companies in the hospitality-catering training sector. This enables the exchange of best practices and an inclusion of sustainability elements under the curriculum of Tourism and Hospitality schools. EXO Travel participated as a guest speaker at the last conference organised in Siem Reap, Cambodia.





POLICY INFLUENCING SOCIAL COLLABORATION

EXO Travel is involved in various organisations dedicated to tourism and sustainability.



AWARDS



TRAVELIFE EXCELLENCE IN SUSTAINABILITY
for Thailand, Myanmar, Laos and in progress for Indonesia.

Cambodia and Vietnam were re-certified in November 2017.

Best Tourism Operator in Myanmar

awarded by the Myanmar Institute of Responsible Tourism.

Winner of French Chamber of Commerce and Industry in Vietnam (CCIFV) - Corporate Social Responsibility (CSR) category in Cambodia.



NETWORKS

PATA - CSR working group

Travelife Elephant Camp Assessment working group

Co-founded of IMPACT Vietnam, a network for sustainable tourism

ASSET H&T - network of hospitality schools in Cambodia

Community Based Tourism and Myanmar Sustainable Tourism Operator Network

BookGreener, RefillMyBottle & DMCs Network in Bali

CCIFV CSR Committee and **European Chamber of Commerce (Eurocham)** network in Vietnam & Cambodia



SUSTAINABILITY HOTEL BEST PRACTICES



THE OBEROI, LOMBOK - INDONESIA

Just east of Bali, Oberoi Lombok is situated on a beautiful stretch of beachfront property overlooking Medana Bay and the spectacular Gili Islands. Its thatched-roof villas, most with private swimming pools within walled courtyards, provide a sanctuary of tropical ambience that blends seamlessly with the surrounding tropical environment.

The Oberoi, Lombok balances comfort and refinement with robust sustainability practices that help to reduce the use of fresh water for gardening and creates a positive impact on the environment. Apart from that, the hotel also participates in the soap-upcycling initiative, Soap for Hope to address social and environmental issues in the community.

Ensuring freshness of ingredients and located in a tropical haven away from the city, the resort's herb garden supplies fresh ingredients for the kitchen and at the same time highlights local products enhancing the guest experience.



THE PHOENIX HOTEL YOGYAKARTA - MGALLERY BY SOFITEL - INDONESIA

The Phoenix Hotel Yogyakarta MGallery by Sofitel offers charming, colonial ambience with traditional Javanese touches in a tranquil refuge in Yogyakarta. Led by a dedicated team of committee members under the AccorHotels Group's Planet 21 Research Program, The Phoenix Hotel Yogyakarta MGallery by Sofitel consistently comes up with initiatives that support a range of charities and local projects.

Additionally, the hotel takes significant strides to manage their waste through recycling, composting and even the collection of rain water for their hydroponic garden. To top it off, the hotel provides training opportunities such as language classes, environmental awareness and child protection workshops to all their staff.



THE OBEROI, BALI - INDONESIA

Oberoi Seminyak is a beautifully landscaped beachfront resort located in Bali's charming yet well-connected Seminyak. Each villa is protected by a walled courtyard, most with a private swimming pool, to provide a refined, private experience for guests. Replete with a homegrown garden supplying the on-site Kura Kura Restaurant and Frangipani Cafe with fresh, local vegetables, Oberoi Seminyak is a model for sustainability.

It offers engaging cultural and religious performances and provides guests with an opportunity to contribute to local projects and social organisations by donating to charity funds or purchasing locally-produced handcrafted souvenirs on-site.



MELIA BALI - INDONESIA

Located on the shores of Nusa Dua, this beachfront resort is a unique sanctuary of exotic beauty for those who seek comfort and relaxation. The contemporary tropical architecture, bold décor and spacious gardens express the essence of Bali.

The hotel has an engaging HR policy for staff to support local charity programs and proactively communicates their environmental commitments to guests. As the first hotel in Asia to be Earthcheck Master certified, the hotel uses sustainable wood for furniture and is involved in reducing the amount of plastic waste - the latest being a 'say "no" to plastic straws' campaign, where they actively encourage guests to politely refuse straws.





SUSTAINABILITY HOTEL BEST PRACTICES



BHUWANA UBUD HOTEL & SPA INDONESIA

Located in the enchanting Pengosekan region of Ubud, the Bhuwana Ubud Hotel is a peaceful atmosphere, integrated with nature. Surrounded by tropical gardens, green and golden rice fields, palm trees and the soothing sound of flowing waters make a stay here truly a memorable one.

With the hotel's unique vision on living a healthy lifestyle, its wellness centre is full of fresh vegetable, fruit and even a medicinal herb garden offering guests the opportunity to discover a lifestyle inspired by local wisdom. To stay true to its vision, the hotel has several policies and green efforts including soil and water conservation, waste management, energy saving, indoor air quality, building infrastructure, land use that are based on ecological principles and a community outreach program.



TARA ANGKOR HOTEL - CAMBODIA

Set in an iconic white building in the heart of Siem Reap, this modern colonial-style hotel provides a comfortable base from which to explore the ancient temples of Angkor.

Since its opening, Tara Angkor has actively collaborated with vocational training centres in its commitment to empower staff with new skills that allow them to reach new heights in the responsible tourism sector. With free on-site bicycle rentals, a firm Childsafe policy and support for local products, the hotel actively encourages guests to participate in the efforts to preserve the local environment and support the local community through programs that save water, conserve energy and reduce solid waste.



HOTEL SOMADEVI ANGKOR BOUTIQUE & RESORT - CAMBODIA

For an experience with class and character, Somadevi Angkor provides a pleasant and memorable stay with exceptional products and services on offer. With the abundance of tropical plants lining its centre and its location in the heart of Siem Reap, Somadevi Angkor has an oasis-like feel while offering the convenience and excitement of a hotel that's close to everything.

Childsafe certified, Somadevi Angkor is leading the way in the fight against child abuse. With an open employment policy, staff from diverse backgrounds are trained not only on child protection, but also on sustainable products in the area. They are familiar with surrounding communities and offer guests fantastic advice for responsible dining options, shopping and activities.



SHINTA MANI SIEM REAP - CAMBODIA

Set in a tranquil, leafy area of Siem Reap's French Quarter, Shinta Mani Hotels were designed by acclaimed architect Bill Bensley with Khmer design inspirations. With the culture of 'Open Doors, Open Hearts', Shinta Mani is committed to responsible tourism through the education and development of young adults, improvement of healthcare, micro-financing, sustainable farming and direct assistance to the surrounding communities.

Led by its not-for-profit arm, Shinta Mani Foundation, the hotels also provide professional training for staff relating to tourism and hospitality as well as social issues such as road safety and personal finance. The hotels have a strong belief that staff wellness and growth is key to better the livelihoods of the locals.





SUSTAINABILITY HOTEL BEST PRACTICES



BLUE OCEAN RESORT MUINE VIETNAM

Tucked away under the shade of Mui Ne's coconut trees, Blue Ocean is a haven where the stresses of daily life are left behind. The hotel's rooms and bungalows are designed among lush, landscaped gardens overlooking the beachfront.

As a founding member of the 'Keep Mui Ne Nice' initiative, working together with 'Clean Up Vietnam', Blue Ocean Resort is a major driving force in preserving the beautiful and unique yet delicate local environment of Mui Ne. It regularly organises activities involving guests and the surrounding communities to raise awareness about environmental protection and also conduct activities involving recycling. The experiences support local communities and protect the environment for future generations to enjoy.



ANANTARA CHIANG MAI RESORT THAILAND

The best way to explore Chiang Mai's temple-filled old city, ancient Lanna Kingdom heritage, artisan villages and mountain hill tribes is from this serene riverside resort.

Certified by the Department of Environmental quality program as a Green Hotel, Anantara practices a strong environmental policy with regard to staff training, child protection, health and safety practices. Through their 'Dollars For Deeds' programme, the hotel matches guests donations dollarfordollar that help support foundations across Thailand. To add, the hotel has projects in place that work with local NGOs supporting the surrounding communities and has a dedicated environment team has regular checks and balances in place to keep the hotel up to date on its sustainable tourism efforts.



SANCTUM INLE RESORT - MYANMAR

Sanctum Inle Resort inspires contemplation through its off-the-beaten-path location and architectural flourishes that invoke monastic traditions, such as Spanish-style arches and minimalist but modern room designs.

With regular staff training, the hotel is dedicated in practising and supporting projects that help preserve the natural resources of Inle Lake and displaying their strict recycling policy. The hotel has a strong focus on the use of local products, and educating the local people on the importance of natural resources and sustainable farming methods - adding a delicious local touch to guests' meals and a stay that gives back like none other.



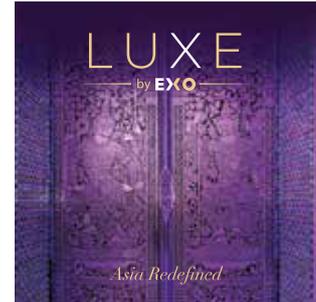
VILLA INLE RESORT - MYANMAR

Situated near the Maing Tauk village in Nyaung Shwe Township, on the eastern fringe of Inle Lake with the Shan mountain range as its backdrop, the hotel is designed to harmoniously blend in with the natural environment offering a peaceful and unique atmosphere.

As the only Travelife Gold-certified hotel in Myanmar, Villa Inle is paving the way in responsible tourism in the country. Educating both staff and guests about the environment, they deliver an experience that is enlightening and allows them to give back to local communities dependent on Inle Lake. With firm policies in place, they practice fair employment, promote local excursions and actively donate to social causes.



CHECK OUT OUR BROCHURES



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