



PASSENGER INSIDE AIRPORT ASSISTANCE – HANOI AND SAIGON AIRPORTS

With our Inside Airport Passenger Assistance Services, our passengers and their baggage are able to receive special care and assistance inside the secure area of the airport as required, and waiting times will be reduced. For more special services, the 'VIP service' package also includes VIP lounge access where guests will be warmly welcomed and served.

Note: These services are available at the international airports in Saigon and Hanoi only (not available at local airports)

OPTION 1/ PASSENGER ASSISTANCE: ARRIVAL OR DEPARTURE 'FAST TRACK'

- Arrival:

Exo Travel's representative will welcome guests at the arrival gate on disembarking the plane and will assist for visa procedure, luggage at the conveyor belt and customs clearance. The waiting time at the immigration, customs clearance, and baggage collection is reduced.

- **Departure:** Passengers are warmly welcomed on arrival at the international departure terminal. Passengers are assisted with check-in formalities, at the security check counter, customs and immigration area and are guided to the waiting lounge. The waiting time at the airport is reduced (90 minutes before the departure time, instead of 3 hours)

PRICING PER SERVICE/TIME: Net US Dollars per person

NUMBER OF PEOPLE	1-10
PRICE PER PERSON	\$ 40

Note: Excludes Vietnam Visa stamping fee (USD\$45 per person)

OPTION 2/ VIP SERVICES: ARRIVAL OR DEPARTURE 'VIP'

- Arrival:

Passengers are warmly welcomed when disembarking the plane and transported to the terminal by private car instead of airport bus. Passengers are invited to the VIP area whilst waiting for their baggage, customs and immigration clearance. Passengers are assisted with handling the baggage to the outside door.

- Departure:

Passengers are assisted with check-in formalities, security check, immigration and customs clearance at the VIP area. Passengers are invited to board the aircraft separately and transferred from the terminal to the waiting plane via private car.

PRICING PER SERVICE/TIME: Net US Dollars per person

NUMBER OF PEOPLE	1	2	3	4+
PRICE PER PERSON	555	278	185	172

Note: Excludes Vietnam Visa stamping fee (USD\$45 per person)