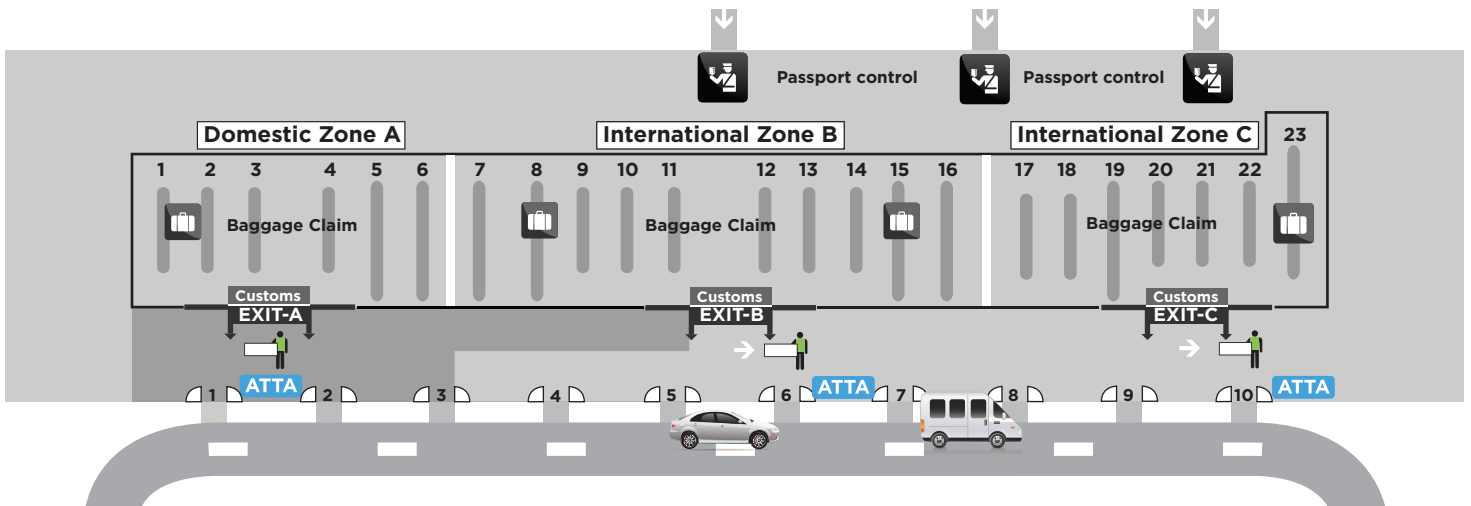


ARRIVING AT SUVARNABHUMI AIRPORT (BANGKOK)

Upon arrival at Suvarnabhumi Airport you will be met by one of our EXO Travel Representatives after clearing customs. Suvarnabhumi Airport is a single terminal and has three exits between the secure passenger area and the public Arrival Hall.

Arrival procedure step by step:

- Domestic arrivals will leave through Exit A, and International arrivals will leave through either Exit B or Exit C.
- After clearing immigration, retrieving your baggage and passing through Customs, continue on to the Arrivals Hall where our guide will be waiting.
- You should take the closest exit to your Baggage Claim and turn left to see the designated guides waiting area.
- Your guide should be easily visible, holding a signboard that clearly displays your name or the name of your group.
- For Domestic arrivals, your guide will be waiting in front of Exit A as you come out.
- In the event that you do not see your guide in the Arrivals Hall, you should proceed to the closest ATTA (Association of Thai Travel Agents) counter, which can be found at exits 6 & 10.
- You may ask an ATTA officer to call your guide on their mobile number, or as a last resort, the 24-hour customer care for travellers number provided in this document.



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24 HOUR CUSTOMER CARE FOR TRAVELLERS

Customer Care for Travellers Number:
+66 (0) 81 867 2806
When in Thailand dial:
081 8672806