

China

Hong Kong International Airport

ARRIVAL AT HONG KONG AIRPORT

On arrival at Hong Kong Airport Terminal, clients that have booked a transfer will be met by an EXO TRAVEL representative holding an EXO TRAVEL or YOUR COMPANY signboard with the client's group or name clearly displayed. All of passengers get off plane, and then please go to the arriving hall at the 5F of Terminal 1. If the arriving gate No. are No. 501-No. 510 on the North Satellite Concourse, please take a elevator down to 4F and catch a shuttle bus to get to 4F of the Terminal 1, and then take a elevator up to 5F of terminal 1. Other Passengers can take a elevator down to 1F of terminal 1 and taking Automated People mover. The passengers are required to accept Inspection & Quarantine and then present filled-in Entry Registration Card with valid passport and visa to the Immigration Check Post for Inspection. And then Claim your luggage. Later, passengers should make a facture declaration the customs by completing a Declaration Form.

After clearing immigration, retrieving baggage and passing through Customs, please continue to the arrivals hall at 5F of T1, where your guide will be waiting with a sign with your name. If you do not see your guide in the arrivals hall, please proceed to Customer serve center. You may ask officer to call your guide at their mobile number or, as a last resort, the 24-hour EXO Travel China emergency contacts provided in this document.

