

China

Guangzhou Baiyun Airport

ARRIVING AT GUANGZHOU BAIYUN AIRPORT

On arrival at Guangzhou Baiyun Airport clients that have booked a transfer will be met by an EXO TRAVEL representative holding an EXO TRAVEL or YOUR COMPANY signboard with the client's group or name clearly displayed. Please note that Baiyun Airport is single terminal airport, which divide into a main Terminal, A area terminal and B area terminal three parts. International arrivals will enter through gate A1, A2, A3, A4 on A Area. Domestic arrival will enter through the other gates. Then you will go to Claim Baggage area on 1F of the main terminal.

After clearing immigration, retrieving baggage and passing through Customs, please continue to the arrivals hall where your guide will be waiting with a sign with your name. Please noted that there are 16 exit gates, from gate 17 to gate 32. You can preciously confirm which gate you will meet with your guide or transfer. If you do not see your guide in the arrivals hall, please proceed to Customer serve center, please see the picture below. You may ask officer to call your guide at their mobile number or, as a last resort, the 24-hour EXO Travel China emergency contacts provided in this document.



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Emergency Contacts

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