Airport Information

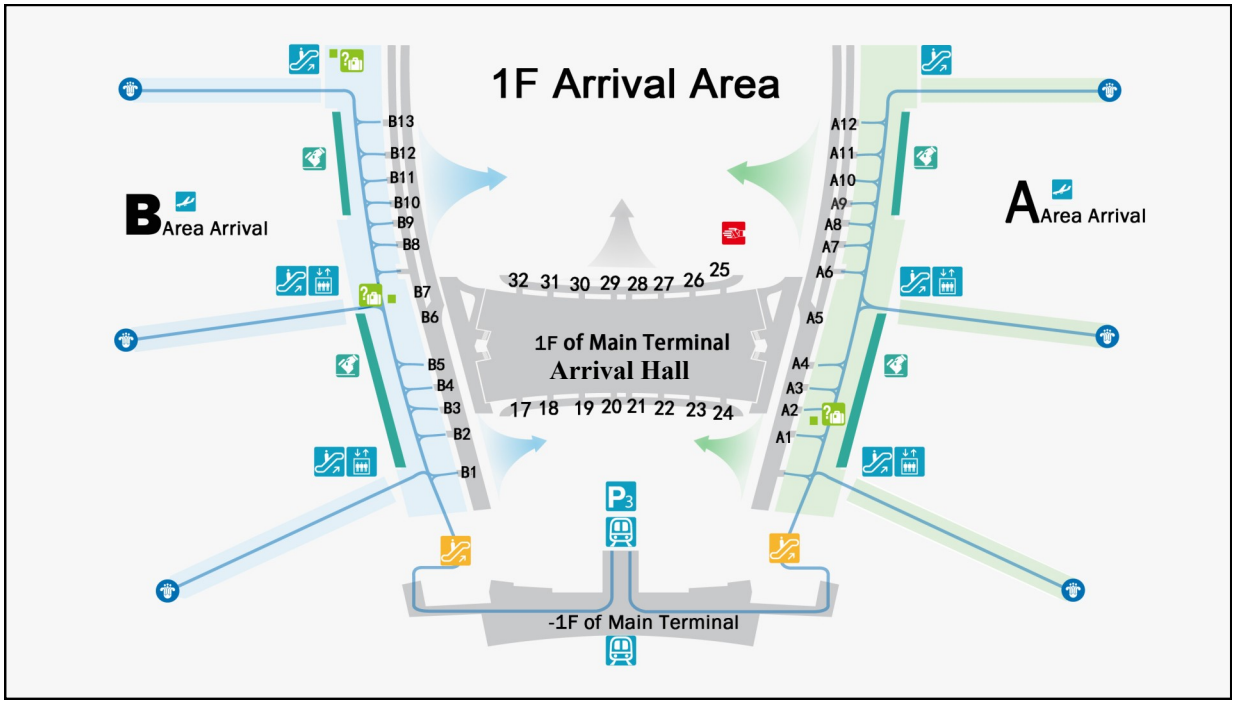
China

Guangzhou Baiyun Airport

ARRIVING AT GUANGZHOU BAIYUN AIRPORT

On arrival at Guangzhou Baiyun Airport clients that have booked a transfer will be met by an EXO TRAVEL repre-sentative holding an EXO TRAVEL or YOUR COMPANY signboard with the client's group or name clearly dis-played. Please note that Baiyun Airport is single terminal airport, which divide into a main Ter-minal ,A area terminal and B area terminal three parts .International arrivals will enter through gate A1，A2,A3,A4 on A Area . Domestic arrival will enter through the other gates .Then you will go to Claim Baggage area on 1F of the main terminal .

After clearing immigration, retrieving baggage and passing through Customs, please continue to the arrivals hall where your guide will be waiting with a sign with your name. Please noted that there are 16 exit gates, from gate 17 to gate 32 . You can preciously confirm which gate you will meet with your guide or transfer . If you do not see your guide in the arrivals hall, please proceed to Customer serve center , please see the picture below. You may ask officer to call your guide at their mobile number or, as a last resort, the 24-hour EXO TRAVEL Travel China emergency contacts provided in this document.



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Emergency Contacts

24 hour operations number: Mr.Olivier Marchesin for French and English Language M:+86 18933566312
Mrs.Susan for Chinese and English M:+8613902486312
When in China dial: 13902486312