ARRIVAL AT BEIJING CAPITAL AIRPORT

On arrival at Beijing Capital Airport Terminal 2, clients that have booked a transfer will be met by an EXO TRAVEl representative holding an EXOT RAVEL or YOUR COMPANY signboard with the client’s group or name clearly displayed. All of the international flights will land at 3F of T2. Please take the elevator down to international baggage claim area at 1F of T2. Domestic arrival also need to get to arrival hall at 1F of T2.

After clearing immigration, retrieving baggage and passing through Customs, please continue to the arrivals hall where your guide will be waiting with a sign with your name. Exit Gate1, Gate3, Gate 5, Gate 7 and Gate 9 are closed to you. You can preciously confirm which gate you will meet with your guide or transfer. If you do not see your guide in the arrivals hall, please proceed to Customer serve center. You may ask officer to call your guide at their mobile number or, as a last resort, the 24-hour EXO Travel China emergency contacts provided in this document.

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