



DISCLAIMER – SPEED BOAT TRANSFERS

General Notes

Speed boat connections between **Bali and Lombok** are an efficient way to travel between the two islands, particularly between East or South Bali and West Lombok and the Gili Islands. The operation of these routes, however, depends on weather and sea conditions and may be temporarily closed due to the same.

- We strongly advise against and never propose a speed boat trip between Lombok or the Gilis and Bali in connection with an international flight and require to book at least one interim night / a 24 hours “no fly” bracket between any boat transfer and an international departure flight.
- Travelers who insist to have their departure flight booked on the same day will do this on their own risk. We may not be held responsible for any disruptions of travel itineraries or missed flights and travel arrangements due to suspended boat transfers disrupting travel arrangements.
- Exo Travel and its speed boat partners disclaims all liability in the event that a customer insists on booking a speedboat trip on the same day as an international departure flight

The same applies for boat transfers between **Nusa Lembongan / Nusa Penida and Bali**.

Actions in Case of Suspended Services

Our speed boat partners are point-to-point carriers: upon suspended services for reasons of force majeure (temporary closure of traffic decided by the maritime authorities) the tickets will be refunded.

However, the carrier is not responsible for the routing of customers to their final destination or any additional costs related to this situation (purchase of plane tickets to Lombok on a domestic flight, extra nights, etc.).

The solution usually offered by speed boat companies is to reroute clients on a local ferry between Padangbai in Bali and Lembar in South Lombok or vice versa, a solution that EXO Travel does not recommend due to the standard of the ferry and journey times, which can take up to a day. We will assist by looking into the possibility of booking domestic flights (subject to availability, particularly in high season), and will need to charge any additional costs directly to clients in-house.

Passenger Restrictions

Speed boat crossings are not permitted for the following persons who will be refused entry (+ loss of tickets):

- pregnant women
- People with heart conditions
- Children under 3 years old. These are not covered by the insurance of speed boat carrier and EXO Travel in case of accident. In the case where the parents insist to travel with a child of - 3 years a discharge of responsibility will have to be signed by the parents releasing all responsibility the company of speed boat and EXO Travel.

