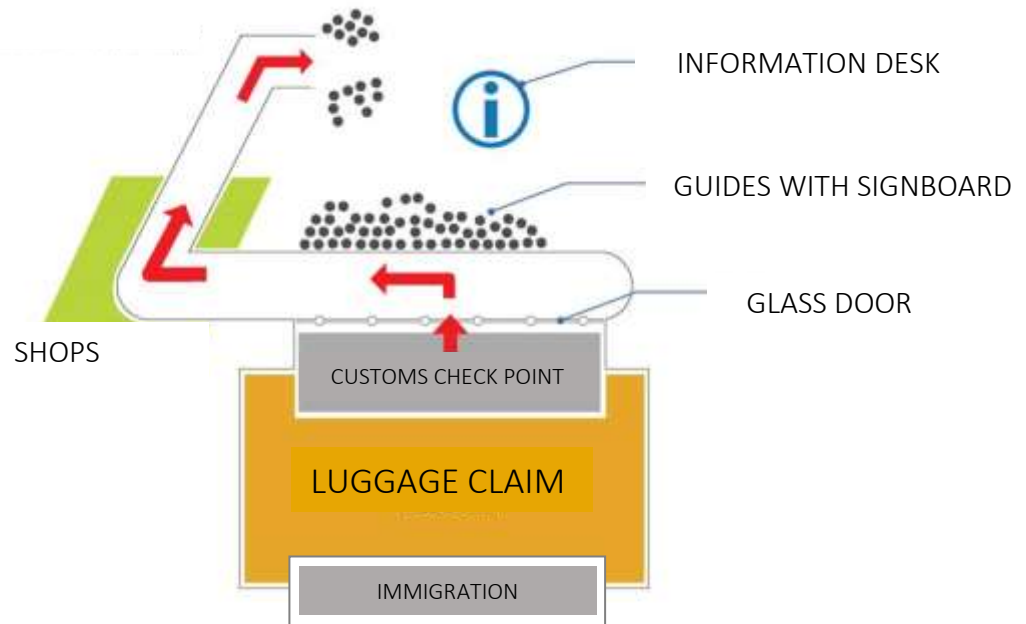


## MEET AND GREET ON ARRIVAL IN BALI

How to find your guide upon arriving at Ngurah Rai International Airport



### ARRIVAL INSTRUCTIONS

Upon arrival at Denpasar Ngurah Rai International Airport and after you have cleared immigration and customs you will exit the terminal by passing the automatic glass door.

All guides are waiting right in front of the glass door so it might take a while before you do find your guide. Please look for your guide who will be holding a sign board with your name and your agent name or Exo Travel logo as follows:



Once you have identified your guide, introduce yourself before exiting the terminal. Please make sure you do meet your guide before exiting the terminal, to do so you would need to walk out this area passing by some duty free shop for about 50 more meters.

### IMPORTANT REMARKS

If in any case you could not find your guide, immediately after exiting the terminal (right after passing the glass door), please proceed to the exit area and stand in front the Arrival Information desk which is located right opposite the exit area.

All of our guides have received clear instruction to stand there in case they haven't seen or identify you when you were getting out from the terminal. You should be able to find your guide there holding the signboard.

Please be careful of the taxi drivers who also gather around the information desk. They will approach you to offer a course but you should kindly decline and go to information desk. If you do not see your guide you can request the staff at the information desk to either make announcement (please write down you name and agent clearly) or simply ask them to make announcement asking Exo Travel Airport Assistant to proceed to arrival information desk. Should no one show up, please contact our emergency numbers or you can request the staff at the information desk to make the phone call.

### EMERGENCY CONTACTS

From foreign numbers, please dial:  
**+62(0) 812 3916 6909** (24 hours)  
 From local number, please dial:  
**0812 3916 6909** (24 hours)